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English Language	
Point of Cancellation	% OF ORDER VALUE - EXCLUDING SHIPPING & EXPEDITEED DELIVERY FEES
Purchase Order/confirmed order received	5%
Order sent to printer/Proof Compiled	10%
Proof approved by customer	25%
ePrint created	35%
Copies printed/ePrint supplied	100%
Translations	
Point of Cancellation	% OF ORDER VALUE - EXCLUDING SHIPPING & RUSH DELIVERY FEES
Purchase Order/confirmed order received	5%
Translation work started	50%
Proof approved by customer	75%
ePrint created	35%
Copies printed/ePrint supplied	100%

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